



LAURASTAR⁺



LAURASTAR LIFT

+ SWISS TECHNOLOGY | DESIGN

INSTRUCTION MANUAL AND SAFETY INSTRUCTIONS

MODE D'EMPLOI

BEDIENUNGSANLEITUNG

GEBRUIKSAANWIJZING

ISTRUZIONI D'USO

INSTRUCCIONES DE USO

MANUAL DE INSTRUÇÕES

INSTRUKSJONER

РУКОВОДСТВО ПО ЭКСПЛУАТАЦИИ

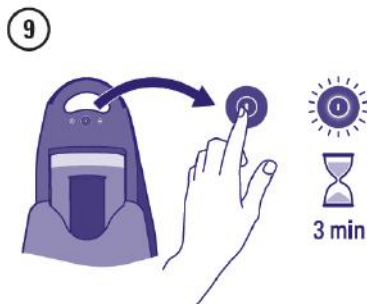
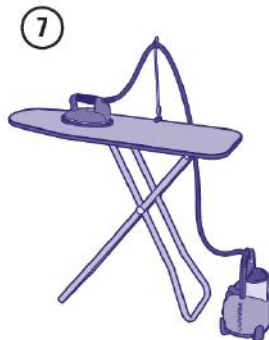
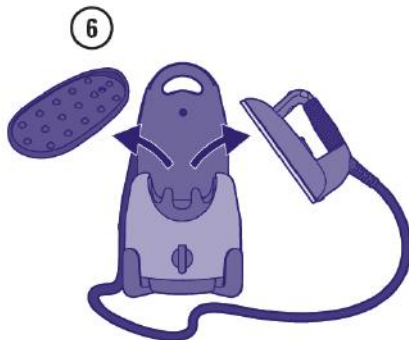
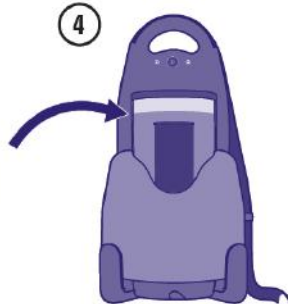
使用说明

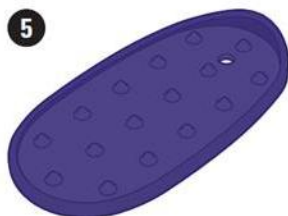
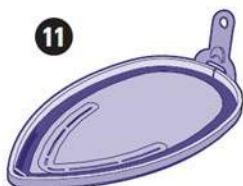
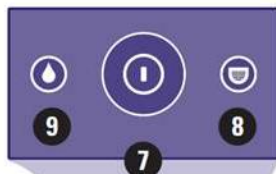
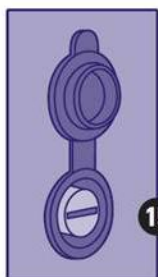
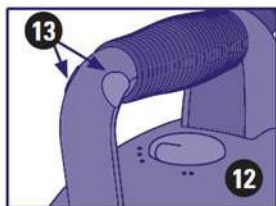
طريقة ال استعمال

Quick start guide - Mise en marche rapide - Kurzanleitung - Snelle ingebruikname -
Messa in funzione rapida - Puesta en marcha rápida - Inicio rápido - Hurtigstart -
КРАТКАЯ ИНСТРУКЦИЯ ДЛЯ НАЧАЛА РАБОТЫ - 快速入门指南 - تشغيل سريع



IMPORTANT: Read this entire Instruction Manual carefully before you use the appliance and save it for future reference.





Congratulations! You have just purchased a high-quality Laurastar steam station that combines Swiss design and technology. Read this Instruction Manual and the safety instructions carefully before using your appliance for the first time, and retain this Instruction Manual for future use.



WARNING! Your Laurastar product generates heat and steam. Various parts of the appliance become very hot during operation and can cause burns.



NOTE: Those parts which get very hot are marked in the Instruction Manual with this symbol.

Parts and features

1. Steam generator
2. Iron
3. Steam hose
4. Reservoir
5. Insulating mat
6. Cable holder (except for LAURASTAR LIFT Original Red)
7. On/Off switch with indicator light
8. Switch for changing the filter cartridge, with indicator light
9. Low water level indicator light
10. Softpressing soleplate (LAURASTAR LIFT models)
11. Softpressing 3D soleplate (LAURASTAR LIFT + models)
12. Thermostat
13. STEAM button
14. PULSE ON / OFF button
15. Drain screw
16. Plug
17. Electric cable
18. Filter cartridge
19. Automatic winding mechanism (LAURASTAR LIFT + models)
20. Handle

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WARNING! Carefully review all safety instructions in this Instruction Manual. Failure to comply with this Instruction Manual and the safety instructions may result in physical injury or death, or damage to the appliance.



SAFETY INSTRUCTIONS



EN

• READ THE ENTIRE INSTRUCTION MANUAL BEFORE USING THE APPLIANCE.

- This appliance is intended for household use only.
- Only use this appliance indoors and for ironing textile items in accordance with this Operator Manual.
- In an emergency, immediately unplug the plug from the wall socket.



DANGER!

- Never immerse any part of the appliance in water or any other liquids.
- This appliance must ONLY be connected to a grounded wall socket outlet. We recommend FI circuit breakers, NEVER use a portable socket outlet, a multi-way adaptor or any other extension device. The plug must be easily accessible in case of emergency.
- The iron soleplate and steam jet are very hot. DO NOT iron or apply steam to clothing while it is being worn.
- Do not use vertical steam in the direction of people or pets.
- This appliance produces heat. Keep hands and body away from iron soleplate and steam jet while in use – they will be HOT. Contact with hot metal parts, hot water or steam may cause burns. Take care when returning steam iron to the iron rest



WARNING!

- Never leave the appliance unattended while switched on.
- The iron should always be turned to OFF before plugging or unplugging from the wall outlet. ALWAYS allow the appliance to cool down before emptying or filling the water.
- KEEP OUT OF REACH OF CHILDREN.
- This appliance is NOT intended for use by children, or persons with reduced physical, sensory or mental capacity, or lack of experience, unless they are supervised by a person responsible for their safety. This appliance is NOT intended to be used by children under the age of 8 regardless of supervision or training.



Keep out of reach of children. Children must be supervised to ensure that they do not play with the appliance.

- Always place the iron on a flat, stable and fire-resistant surface. NEVER rest the iron on the ironing board cover or clothes. To avoid risk of fire, ensure that the iron is placed on the iron rest.
- Take care when removing and setting down the Softpressing soleplate after use. Place the hot soleplate on the heat-resistant iron rest.
- Cleaning, repairs, and maintenance on the appliance should ONLY be performed when the iron is switched off, cold, and allowed to cool down for at least 2 hours.

- DO NOT let the electrical cable come into contact with hot surfaces. Allow the iron to cool down completely before storing.
- NOT DRINKING WATER.



DO NOT drink filtered water. KEEP OUT OF REACH OF CHILDREN.

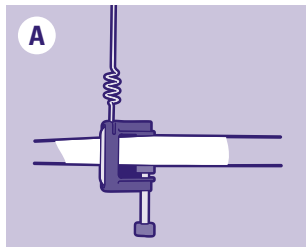
DO NOT ingest the demineralization granules in the filter cartridge. The cartridge may be disposed of with household waste.



CAUTION!

- DO NOT use the appliance if it has been damaged in a fall, shows visible signs of damage, or has a faulty steam hose or electric cable. To avoid the risk of electric shock, DO NOT open or disassemble the appliance. Contact an authorized Laurastar Customer Service representative for information on repair. Incorrect reassembly can cause a risk of electric shock when the appliance is used.
- DO NOT operate the appliance without water.
- Clean the exterior of the appliance with a soft, damp cloth. DO NOT use solvents, oil or gasoline.
- To avoid overloading your electrical installation, do not operate another high-powered appliance (Watts) simultaneously.
- NEVER open the drain screw during operation. When the appliance is completely cooled, unscrew the drain screw with care: pressurized steam that is present will begin to escape after a few turns, posing a risk of burns.
- DO NOT attempt to insert objects into the openings of the appliance. If water or a foreign body enters the appliance, immediately unplug the iron, and contact an authorized Laurastar Customer Service representative.
- To avoid risk of electric shock, DO NOT pull electric cable from the wall socket – take a firm hold of the plug and remove it.
- Position the electric cable and the steam hose so that they cannot be pulled or caught to avoid a tripping hazard.
- **Environmental information and waste disposal measures:** Keep the box in which your appliance was packed in a safe place for future use (transport, servicing, etc.). DO NOT dispose of the used appliance with normal household waste! Ask your municipal or local authorities about appropriate environmentally-friendly disposal facilities.

Installation and storage



Installing your steam station

- Remove the appliance from the box using the handle (20) and place it so that it is level, on a flat, stable and fire-resistant surface.
- Fix the cable holder (6) on the ironing board and slide the steam hose into it (3) (only available with certain models. This can also be obtained at www.laurastar.com or from an approved Laurastar retailer). (A)



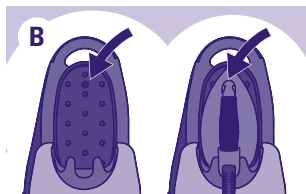
Which water should be used?

Your Laurastar has been designed for use with tap water. However, we recommend using the filter cartridge provided in order to extend the service life of your Laurastar.

NOTICE: Never use additives (e.g. perfumed water), water containing chemical products or water from tumble dryers as these products will have a detrimental effect on the function of your Laurastar.

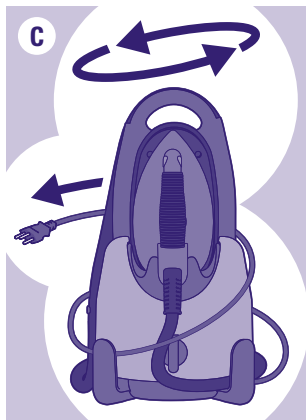


! DANGER!
KEEP OUT OF REACH OF CHILDREN.
DO NOT DRINK the filtered water.



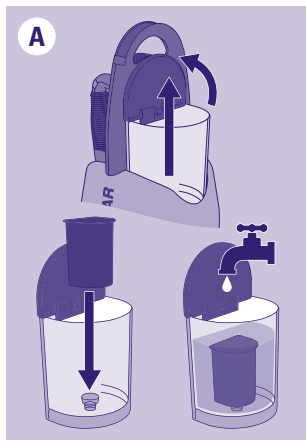
Storing your steam station

- Switch off the appliance by pressing the On/Off switch (7) and unplug the plug (16) from the outlet (16).
! WARNING! Leave the appliance to cool for at least 2 hours before storing.



- When the appliance is completely cooled, place the insulating mat (5), followed by the iron (2), onto the appliance. (B)
- Wrap the electric cable (17) around the appliance. If your model includes the automatic winding mechanism (19) (only available on certain models), pull on the electric cable to trigger automatic winding. Wrap the steam hose (3) around the appliance. (C)
- You can leave water in the boiler until the appliance is next used.

Start up



CAUTION: Always fill the water reservoir completely for best performance.

NOTICE: Operating the appliance without water can damage the appliance and will void any limited warranties provided with your appliance.

Filling

- Lift the cover of the water reservoir and remove the reservoir by pulling on the cover. Insert the filter cartridge (18) provided and fill with tap water. **(A)**
- Replace the reservoir (4) by lifting the cover, then close.



Switching on your appliance

- Plug in the iron. **(B)**
- Press the On/Off switch (7); the white indicator light will flash for 3 minutes.
- When the white indicator light stops flashing, the appliance is ready.



NOTE: For your comfort and safety, your Laurastar steam station will switch off after 10 minutes of not being used.



NOTE: Before ironing, or after an extended break, press the iron's steam button 2 or 3 times, while pointing it away from the clothes. This will release any condensation from the iron and prevent water marks on the clothes.



WARNING: Do not point the iron at people or pets while using vertical steam.

Ironing

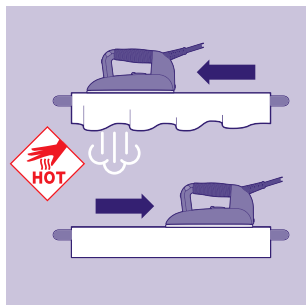


Setting the temperature of the iron

Set the thermostat (12) to ••• or ••••. **(A)**

NOTE: After changing the temperature setting, it takes approximately 2 minutes before the new temperature is stabilised.

Setting the temperature and using the soleplate	Indication on the clothing	Iron setting	Softpressing soleplate	Material
		• •	with	Extremely delicate man-made fabrics, e.g.: synthetic velvet, Alcantara® (synthetic suede), "stretch" sports clothing, microfibre fabrics
		• • •	with	Wool, silk, synthetic fabrics
		• • •	without	Cotton, linen



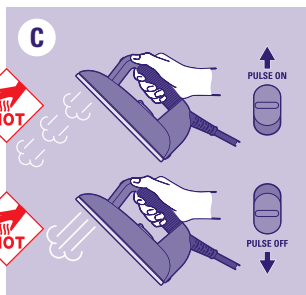
Steam principle

Perfect ironing requires diffusion of steam across the fabric, in order to relax the fibres, and drying to fix them in place. Creases can only be completely removed if these conditions are present. For best results, first iron the item with steam and then iron it again without steam, thereby enabling the iron to dry the fabric.

Two steam modes

For the best possible ironing result, we offer two modes of steam ironing:

- **STEAM mode (13):** by pressing on one of the 2 STEAM buttons (13), you release a jet of steam from the iron. Press several times for multiple jets of steam. **(B)**
- **PULSE mode (14) (only on certain models):** activate the PULSE mode (14) by setting the button to ON, then hold down the STEAM button (13) to obtain continuous small jets of steam. To deactivate PULSE mode, set the button to OFF. You can then use STEAM mode normally. **(C)**
- To stop the steam, release the STEAM button (13).

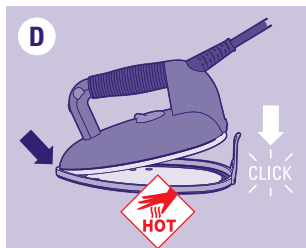


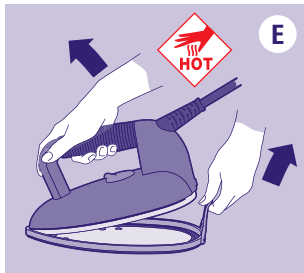
Advice: to improve the quality of ironing and increase the autonomy of your appliance, iron the fabric once using steam, then a second time without steam to dry the fabric.

Softpressing soleplate (10/11)

The Softpressing soleplate is indispensable for dark-coloured fabrics that can become shiny and delicate fabrics such as silk, which have a tendency to stick to the iron. How to use the Softpressing soleplate:

- First place the point of the iron (2) at the front of the Softpressing soleplate (10/11) and lower the iron to fix it in place in the soleplate. **(D)**
- Wait approximately 1 minute for the soleplate to reach the correct temperature.





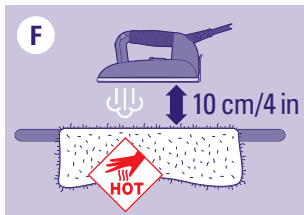
- To remove the Softpressing soleplate (10/11), pull on the tab and remove the iron while it is still hot. (E)

WARNING: The Softpressing soleplate is hot! Use caution when you remove the Softpressing soleplate.

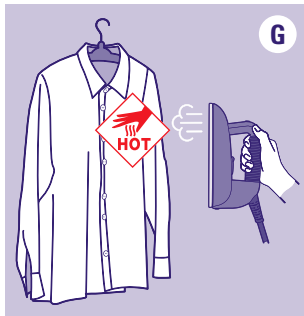
NOTICE: ALWAYS remove the Softpressing soleplate after use.

Advice

For mohair, cashmere, velvet, angora: do not allow the fabric to make contact with the Softpressing soleplate (10/11). Iron the fabric at a distance of approximately 10 cm/4 in while diffusing steam, so that the fabric does not become felted. Then take the item of clothing in your hand and shake it to restore its volume. (F)



For velvet, corduroy and jersey, we recommend steaming without the Softpressing soleplate (10/11) at around 2-3 cm/1-2 in from the fabric, then levelling out by hand.



Vertical smoothing out

Suspend the item of clothing on a hanger. Moving the appliance from the top to the bottom, lightly touch the fabric with the appliance outputting small jets of steam. Note: Almost all fabrics smooth out easily, with the exception of cotton, linen and certain silks. If a fabric is difficult to smooth out, place it on the ironing board and iron it normally. (G)

WARNING: Do not iron or vertical steam clothes that are being worn. Do not use vertical steam in the direction of people or pets.

Filling

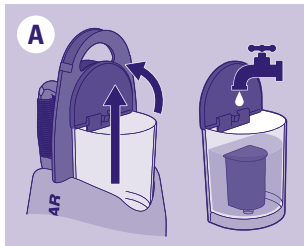


Low water indicator light (9) and audible alarm

A warning tone sounds and a red indicator light lights up to signal that there is no water left in the reservoir (4).

You can fill the reservoir without first switching off your appliance.

To fill the reservoir (4)

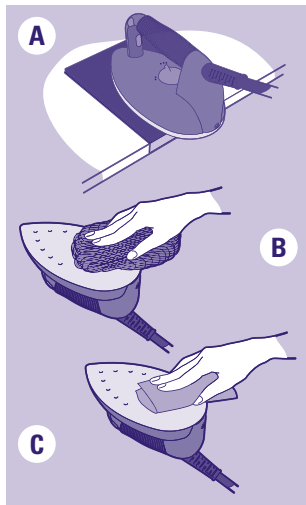


- Lift the cover of the water reservoir and remove the reservoir by pulling on the cover. Fill it with water from the tap. (A)
- Replace the reservoir (4) with the cover raised, then close the cover.

Maintenance



WARNING: The appliance should be **UNPLUGGED, OFF** and **COLD** before cleaning the appliance. **Switch off and unplug the appliance from the outlet. Allow your appliance to cool down for at least 2 hours. It is preferable to clean the appliance BEFORE use.**



NOTICE! Only rinse the appliance with water. **NEVER** use descaling products or other chemical products.

Cleaning the iron

If the iron's soleplate is dirty, use our Polyfer cleaning mat in accordance with the instructions. This can be obtained at www.laurastar.com or from your approved Laurastar retailer. (A)

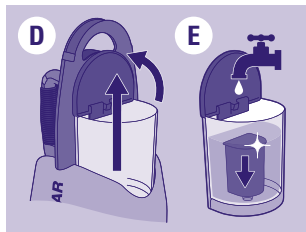
Stubborn stains can be cleaned using an abrasive dishwashing sponge. After having completed this operation, remove the aluminium oxide present under the soleplate by cleaning it with a damp cloth. (B) (C)



Indicator light for changing the filter cartridge (8)

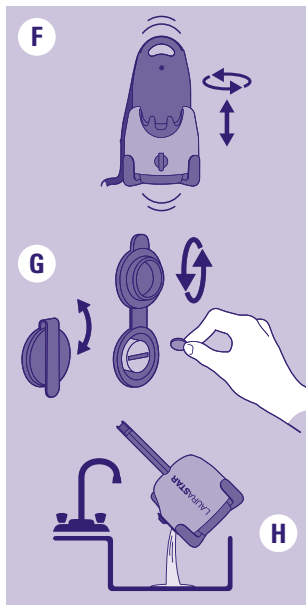
A red indicator light signals that the filter cartridge needs to be changed (18).

Please drain the appliance at the same time.



Changing the filter cartridge (18)

- Lift the cover of the water reservoir and remove the reservoir by pulling on the cover. Drain the water and remove the filter cartridge (18). (D)
- Insert a new filter cartridge (18) (available at www.laurastar.com or from an approved Laurastar retailer) and fill the water reservoir. (E)
- Finally, validate the change by pressing the change cartridge switch (8).



Draining the appliance

In order to prolong the effectiveness of your appliance and avoid traces of limescale, it is vital that you drain the appliance each time you change the filter cartridge.

Drain the appliance in accordance with the following instructions:

- Check that the plug (16) has been disconnected and unplugged from the outlet, the reservoir (4) has been removed and the iron (2) and insulating mat (5) have been placed to one side.
- Shake the appliance energetically using circular movements, and place it over a sink. **F**
- Lift the protective tab on the drain screw (15) and unscrew this using a small coin. **G**
- Drain all the water contained in the appliance. **H**
- Retighten the drain screw (15), replace the protective tab and fill the water reservoir (4). You can now switch on your appliance again.

Customer Service

Contact Laurastar

	Tel.	Fax	E-mail
CH	0800 55 84 48	0840 55 84 49	ch_serviceclient@laurastar.com ch_kundendienst@laurastar.com
UK	0800 05 65 314		ukservice@laurastar.com
F	0800 918 867	0800 911 192	f_serviceclient@laurastar.com
D	0800 32 32 400	0800 32 32 401	d_kundendienst@laurastar.com
NL	0800 0228 776	0800 0228 772	nl_klantendienst@laurastar.com
B	0800 948 38	0800 948 39	be_klantendienst@laurastar.com be_serviceclient@laurastar.com
USA & Canada			usaservice@laurastar.com
AT	0800 29 59 53	0800 29 62 49	at_service@laurastar.com
Other countries	+41 21 948 21 00	+41 21 948 28 99	om_export@laurastar.com

On our website: www.laurastar.com

There you will find other addresses for importers and official service partners, as well as the complete list of Laurastar accessories.

IMPORTANT: Before returning any product to the Customer Service department, please refer to the chapter Problems and Solutions - page 9.

Problems and solutions

Before calling the Laurastar Customer Service department, please check the following points :

STEAM GENERATOR	Symptom	Likely cause	Remedy
	Makes a buzzing noise when steam is emitted from the iron.	Generator vibration (1).	This noise is normal for a new appliance, it will disappear in the course of use.
	Makes a crackling noise when the appliance is switched on.	The appliance has been set to heat up.	This noise is normal when the appliance is heating up.
	The white indicator light flashes during ironing.	The water has been reheated.	The appliance is working normally.
	The iron no longer emits steam. The pressure has fallen.	<ul style="list-style-type: none"> • The reservoir (4) is empty. • The appliance is switched off. • The plug (16) is disconnected. 	<ul style="list-style-type: none"> • Fill the reservoir with water – page 4. • Press the appliance's On/Off switch (7). • Connect the plug.
The light remains red when the reservoir is full.	The reservoir has not been correctly replaced.	Remove the reservoir and replace it correctly in the base, with the cover open.	

IRON	Symptom	Likely cause	Remedy
	The soleplate drips.	<ul style="list-style-type: none"> • The iron is not ready. • The thermostat (12) is incorrectly set. • The appliance has not been drained recently. • The reservoir has been rinsed with a product other than water. 	<ul style="list-style-type: none"> • Wait until the white indicator light on the On/Off switch (7) stops flashing. • Set the thermostat – page 4. • Drain the appliance. • Call the Customer Service department.
	The iron does not heat up.	<ul style="list-style-type: none"> • The plug (16) is disconnected. • The On/Off switch (7) is off. 	<ul style="list-style-type: none"> • Connect the plug. • Switch on the appliance.
	The iron is too hot.	The thermostat (12) is incorrectly set.	Set the thermostat – page 4.

Return to the Customer Service department

Switch off the appliance and disconnect the plug. Locate your purchase contract, invoice or receipt. Telephone the Customer Service department and follow the instructions given.

Technical information

Technical characteristics

EN

	CE	UL
Total output	2200 W	1700 W
Generator output	1400 W	1100 W
Iron output	800 W	600 W
Steam pressure	3,5 bar	50 psi
Reservoir capacity	1.1 l.	37.2 oz.
Electricity supply	220-240 VAC, 50/60 Hz	120 VAC, 60 Hz
Weight of iron	1 kg	2,2 lbs
Total weight	5,5-6 kg	12,12-13,22 lbs
Dimensions (H x L x B)	46 x 28 cm x 28 cm	17,94 x 10,92 x 10,92 in

Declaration of CE conformity

In sole responsibility, the manufacturer Laurastar SA, Route de Pra de Plan 18, P.O. Box 320, CH-1618 Châtel-St-Denis (Switzerland), declares that these products comply with the standards or standardised documents of the applicable European directives.

LAURASTAR LIFT +	Type: 12-HG-0142	Model: 525
LAURASTAR LIFT +	Type: 12-HG-0142	Model: 520
LAURASTAR LIFT +	Type: 12-HG-0142	Model: 515
LAURASTAR LIFT	Type: 12-HG-0142	Model: 510
LAURASTAR LIFT	Type: 12-HG-0142	Model: 505
LAURASTAR LIFT	Type: 12-HG-0142	Model: 500

EU Directive on electromagnetic compatibility 2004/108/EC

EU Directive on low voltage 2006/95/EC EN 60335-1 EN 60335-2-3

EN 55014-1 EN 55014-2 EN 61000-3-2 EN 61000-3-3 EN 61000-6-2

EN 50366 EN 62233 IEC 62233

IEC 61000-3-2 IEC 61000 3-3 CISPR 14-1 CISPR 14-2

EU Directive on the use of certain hazardous substances in electrical and electronic equipment 2011/65/EU



Patent pending

Laurastar international guarantee

The present guarantee does not, in any way, affect the statutory rights of the user pursuant to the national legislation in force governing the sale of consumer goods, including the rights set out by Directive 2011/83/EU of the European Parliament and of the Council of 25 October 2011 on certain aspects of sales and guarantees for consumer goods, or the rights held by the user, by virtue of the sales contract, with regard to the respective vendor. In the event that an appliance sold by Laurastar contains manufacturing defects, Laurastar shall be liable for the complete elimination of these defects within the scope defined below.

1. Scope of cover

This guarantee only applies to products manufactured by or on behalf of Laurastar, which may be identified by the brand, the trade name or the Laurastar logo affixed to the product. The guarantee does not apply to non-Laurastar products, accessories or spare parts.

This guarantee shall be applicable only if the appliance becomes unusable, or if its use is significantly hindered, due to a manufacturing defect, an assembly defect or a defect in the material of the appliance, and if this defect was already in existence when the appliance was supplied to the user.

It shall not be applicable, in particular:

If the hindrance to use of the appliance is due to professional use of the appliance, namely intensive use for which the user receives monetary remuneration

- To normal wear and tear of the appliance's components and accessories
- To an intervention by a third party or a repairer not approved by Laurastar
- To failure to comply with the instructions contained in the Instruction Manual, specifically the warnings concerning start-up, use and maintenance of the appliance
- To non-compliant use.

The concept of "non-compliant use" notably includes damage caused by:

- The fall of the appliance or of a component
- Blows or marks resulting from negligence
- Keeping the Softpressing soleplate on the iron permanently
- Failure to rinse the boiler
- Use of water that does not comply with the specifications
- Use of non-Laurastar products, accessories and spare parts.

2. Entitlements held by the user

When a user asserts, in a manner compliant with the present guarantee, an entitlement arising from said guarantee, Laurastar shall be free to implement the most appropriate method for eliminating the defect. This guarantee does not grant the user any entitlement or any additional right; in particular, the user may not claim for reimbursement of expenses in relation to the defect, or compensation for any consequential loss or damage. Moreover, transportation of the appliance from the user's place of residence to Laurastar's premises, and return transportation, shall be carried out at the user's risk.

3. Term of validity

This guarantee is only valid for the entitlements that it accords to the user and that the user has asserted against Laurastar within the guarantee term.

The guarantee term is one year for countries that are not members of the European Union and two years for European Union Member States and Switzerland, calculated from the date of delivery of the appliance to the user. If defects are notified after the guarantee term has come to an end, or if the documents or items of evidence that are necessary to assert the defects in accordance with the present declaration are not present until after the end of the guarantee term, the user shall not hold any rights or entitlements by virtue of this guarantee.

4. Immediate notification of defects

When the user discovers a defect in the appliance, he/she undertakes to communicate this to Laurastar without delay. If the user does not do so, he/she shall lose the entitlements afforded by the present guarantee.

5. Methods for asserting entitlements arising from the present declaration

In order to assert the entitlements resulting from this guarantee, the user must contact the Laurastar Customer Service department (see page 8), either:

- by telephone
- by e-mail or
- by fax.

He/she must follow the instructions from the Customer Service department and send, at his/her own risk:

- The appliance with the defect(s)
- A copy of the purchase contract, of the invoice, of the till receipt or any other suitable document as evidence of the date or place of purchase.

The Customer Service department is available to provide any additional information on this subject.

You will find other addresses for importers and official service partners at www.laurastar.com.

If an appliance is returned to the Laurastar approved service centre when there is no defect present, the user shall be liable for the dispatch and return costs.

6. Laurastar after-sales service

If a Laurastar appliance is entrusted to the approved service centre for work outside the provisions of this

guarantee, or after the guarantee term has come to an end, this shall be deemed a "repair outside guarantee" and shall form the subject of an invoice.

Special clause only applicable in France:

In addition to the contractual guarantee detailed above, customers benefit from the legal guarantee for hidden defects set out in Article 1641 *et seq.* of the French Civil Code.

Laurastar™ limited warranty for USA & Canada

LAURASTAR warrants its product to be free from defects in materials and workmanship under normal customer use as described in the Instruction Manual for 1 year from the date of purchase as identified on the invoice or cash receipt. This limited warranty extends only to the original purchaser and is not transferable. Laurastar, at its option, will at no charge repair or replace defective equipment during the period of this limited warranty. To obtain warranty service, the damaged equipment must be sent or taken to an authorized Laurastar customer service center. This limited warranty is the customer's exclusive remedy and applies only to new Laurastar products.

This limited warranty does not cover normal wear and tear, wear of the electrical cord, wear of the soleplate, or wear of the appliance's components and accessories. Damage caused by improper operation or storage, misuse or abuse, unauthorized repair by non-Laurastar specialists, accident or neglect, alteration, or connecting to a power source outside the specified voltage. Equipment used for a commercial or any other non-domestic or household purpose is not covered by this limited warranty. "Misuse or abuse" of the product includes the use of the equipment for any purpose, or in any manner, not in accordance with the instructions contained in the Instruction Manual provided with the equipment. Examples of "misuse or abuse" of the product include, but are not limited to, damage caused by the appliance or one of its components falling to the floor, failure to rinse the water boiler, failure to remove the Softpressing soleplate, use of any liquid other than water, and use of non-Laurastar products, accessories, and spare parts. Damage caused by any failure to follow the instructions contained in the Instruction Manual is not covered by this limited warranty.

ANY IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A

PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. LAURASTAR SHALL UNDER NO CIRCUMSTANCES BE LIABLE FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT OR FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND ARISING OUT OF THE CUSTOMER'S ABILITY OR INABILITY TO USE THE PRODUCT.

Some states and jurisdictions do not allow the limitation or exclusion of incidental or consequential damages, or limitation on the length of an implied warranty, so the above limitations or exclusions may not apply to you. This limited warranty gives the customer specific legal rights, and you may have other rights that vary from state to state.

LAURASTAR™ AFTER-SALES SERVICE

If you have a claim under this Limited Warranty, please contact the Laurastar Customer Service department (see page 8), either by telephone, e-mail, or fax. You must follow the instructions from the Customer Service department and send, at your own risk:

- the appliance; and
- a copy of the purchase contract, invoice, till receipt, or any additional information on this subject. You will find other addresses for importers and official service partners at www.laurastar.com.

If an appliance is returned to the Laurastar approved service center when there is no defect present, the user shall be liable for the dispatch and return costs.

If a Laurastar appliance is entrusted to the approved service center for work outside the provisions of this Limited Warranty, or after the Limited Warranty one-year term has come to an end, this shall be deemed a "repair outside limited warranty" and shall form the subject of an invoice.

www.laurastar.com